

About Us

Our Mission

We are dedicated to upholding the highest level of honesty and integrity while providing a clean, healthy, and green environment for you, your employees, and your customers.

Company Profile

Legacy Commercial Cleaning, established in 2004, has developed itself as being one of the most trustworthy and reliable commercial cleaning companies in the DFW area. The principals, Jon Heard and Jason Heard are involved in every aspect of their business. This has allowed them to grow their business year-over-year since its inception. We contribute this to our trained cleaning crews and our proven credibility among building managers.

We currently serve sixty-five buildings of all sizes throughout the Dallas\ Fort Worth area, including, financial institutions, office and medical buildings, industrial facilities, and retail centers.

Our Process

We understand that your business operates on a budget, which is why we tailor our facility maintenance services to fit your needs precisely. Before we begin, we will walk your business's floor plan, assess your daily traffic flow and design a maintenance program specifically for you. We then can direct our cleaning services exactly where they need to be. This allows us to truly be a low cost janitorial provider to you, which overall enhances *your* bottom line.

We also emphasize the use of green products, technologies, and techniques to help protect your surroundings and retain their value and aesthetic appeal, while also being conscious of the environment.

The Bid

Our proposal is a comprehensive analysis. We thoroughly walk each floor of the building and inspect the exterior of the property. This allows us to identify the strengths and weaknesses of the overall cleanliness of the asset, as well as identify opportunities for our client to enhance. One of our core values is accountability and the bid is our written commitment to the client, as well as a roadmap to a successful relationship.



Background and Professional History

Jon Heard worked for one of the most respected janitorial company's in Texas, before establishing Legacy Commercial Cleaning in 2004. Through his strong work ethic and dedication to customers, Legacy has rapidly grown in size and established itself as being one of the most dependable and reliable commercial cleaning companies in the DFW area.

Jon enjoys interacting with building owners and property managers and prides himself on building trusting relationships. Jon earned a BBA in accounting from Stephen F. Austin State University in 1985, completing his degree in 3 years. Jon's background in public accountancy combined with his knowledge of the janitorial business has proven to be an asset to property owners and managers facing budgetary



forecasts. In his spare time, Jon enjoys running marathons completing 6, and attending his 3 kids sporting events. Jon and his family attend Watermark Community Church.



Background and Professional History

Jason joined Legacy Commercial Cleaning in 2011 as Director of Business Development. Prior to his association with Legacy Commercial Cleaning, Jason initiated his career with United Dominion Realty Trust, one of the nation's leading muti-family REITs, Jason served as a Financial Analyst advising the Vice President of Acquisitions on new investments. In 2007, realizing his potential of financial advisory, Jason transitioned to Marcus & Millichap, a premier provider of commercial investment real estate services. There he served as a multi-family agent focused exclusively on assisting clients with the acquisition and disposition of multi-family properties throughout the Texas market.



Jason is responsible for all strategy, business operations, and branding. He continues to prosper in his market, reaching clientele and establishing credibility among building owners and property managers throughout the metroplex. Jason brings added value to his clients providing exceptional services that are reliable, trustworthy, and professional at all times. His education contributes greatly to his strong foundation in real estate with a Bachelors in Real Estate from University of North Texas and is an active licensed real estate broker in Texas. Jason attends Watermark Community Church in Dallas.



Notable Customers

























Client Testimonials

"I am the Property Manager for a Class A office building. My tenants demand and expect the best. I have been with Legacy Commercial Cleaning for more than 6 years. Both Jon and all of his janitorial staff and night cleaning crews are fast, efficient, and honest. I look forward to many more years with this company." - Kathy Craig-Silvia. Property Manager, Stonebriar Office Partners "I have been in practice for over 20 years and have worked with a lot of different companies. Perhaps one of the HARDEST to hire and count on, are those who clean your office space. You have to trust them to do a good job, while you are not onsite. I recently hired Jon Heard and his company Legacy Commercial Cleaning. Jon and his team cleaned my office for the first time this past weekend. It is absolutely the CLEANEST I have ever seen, period. I just wanted to give a very public THANK YOU to Jon and I give them the HIGHEST recommendations to my friends and family. The patient's perception of the quality of care that they are receiving from a dental office is dependent highly on a presentation of cleanliness. Jon is having a very direct effect on my patients care, and their perceptions whether he realizes it or not! Thanks again Jon for a job well done!" - Dr. Todd McCraken, Owner, Lazer Smile Studio "I have worked with Legacy Commercial Cleaning since 2006. They do an excellent job in my buildings and I would highly recommend them to anyone looking for a dedicated, honest and hard working janitorial company." - Pris Huntress, Sr. Property Manager, Peloton Real Estate "We hired Legacy Commercial Cleaning in 2014 and they have virtually eliminated our cleaning complaints. They have exceeded our expectations and do a great job of communicating. Legacy is an incredibly flexible and well managed company. I would highly recommend them to anyone looking for a great janitorial partner." - Isaac Lunger, Facilities Manager, Legacy Texas Bank "We have worked with Legacy Commercial Cleaning since 2006. They are always there for us and respond quickly to all special events and requests. It is without hesitation that I would recommend Legacy to anyone looking for a superior janitorial company."

- Roxanne Cabrera, Building Manager, Huffines



Legacy Commercial Cleaning, Inc. BASIC JANITORIAL SPECIFICATIONS

NOTE: The below is intended as a basic guideline for cleaning a facility. Within this schedule, we provide enough flexibility to handle a reasonable amount of unforeseen work and adjustments.

A. OFFICE AND COMMON AREAS

- 1. Hard Surface Floors swept and wet mopped nightly.
- 2. Carpeted Floors vacuumed nightly & spot cleaned bi-monthly
- 3. Trash Receptacles:

Receptacles will be emptied, liners replaced as needed.

Boxes and other trash will be removed only if such items are marked trash.

- 4. Exterior Ash Trays emptied nightly.
- 5. Desks, Workstations and Furniture Tops dusted weekly without moving paper or files.
- 6. Interior Glass Doors and Panels spot cleaned nightly.
- 7. Drinking Fountains cleaned and disinfected, nightly.
- 8. Entrance Doors Glass spot cleaned nightly.
- 9. Planters policed to remove trash and debris as needed.
- 10. Elevator cabs walls spot cleaned and floor vacuumed or swept nightly.
- 11. Break Areas disinfect table tops, counter tops, sinks and wipe chairs nightly.
- 12. Janitorial Closets and Storage Areas:

Storage shelves cleaned and products stored in a neat and orderly fashion.

Equipment and tools will be clean and stored in a neat and orderly manner.

Lights turned off and doors closed and locked.



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B. REST ROOM SANITATION

- 1. Floors dust mopped then mopped with disinfectant daily.
- 2. Toilets, Urinals and wash Basins cleaned and disinfected daily.
- 3. Walls and Partitions cleaned and disinfected daily.
- 4. Mirrors and Bright Metal cleaned and polished daily.
- 5. Sanitary Napkin Receptacles emptied, cleaned and disinfected daily.
- 6. Rest Room Supplies (towels, tissues, hand soap, etc.) replenished in dispenser daily.

C. BREAKROOM CLEANING

- 1. Floors dust mopped then mopped with disinfectant daily.
- 2. Appliance tops kept free of dust nightly.
- 3. Cabinet faces kept free of finger prints and smudges nightly.
- 4. Sinks cleaned and polished to shine nightly.
- 5. Spot clean walls behind and around trash cans bi-monthly.
- 6. Refrigerator cleaning and microwave cleaning done upon request.
- 7. Table and chair legs cleaned monthly.
- 8. VCT floor stripped and waxed upon request.



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D. <u>SPECIAL CLEANING:</u>

- 1. Elevator Tracks cleaned and wiped weekly.
- 2. Low Ledges, Window Sills, Book Cases, File Cabinets and Partition Tops dusted weekly.
- 3. Doors, Woodwork, Switch Plates -spot washed for hand prints daily.
- 4. Tenant Suite Signs dusted and spot cleaned to remove smudges and hand prints weekly.
- 5. Door Handles, Push Bars, Push Plates and Kick Plates cleaned weekly.
- 6. Fire Stairs swept, handrails dusted cleaned weekly.
- 7. High Ledges, Tops of Doors, and Window Frames dusted semi monthly.
- 8. Coffee Bars and Break Room Tables and Chairs legs and bases cleaned monthly.
- 9. Ceiling Corners cleaned to remove cobwebs semi monthly.
- 10. Fire Extinguisher Cabinets dusted inside and out monthly.
- 11. Baseboards dusted monthly.
- 12. Ceiling Vents and Grills dusted quarterly.
- 13. Window Blinds dusted quarterly.